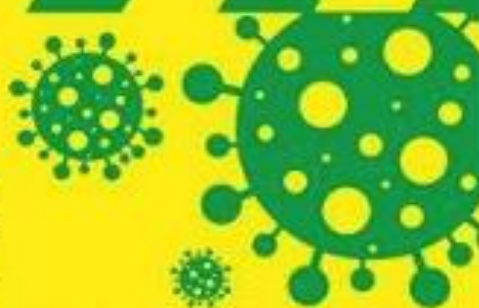




# CORONAVIRUS: TEST AND TRACE SCAM WARNING



Fraudsters are posing as people from the NHS Test and Trace service to trick victims into handing over personal details. Remember to be vigilant when talking to someone you don't know.

*How to tell if you are genuinely being contacted by the NHS Test and Trace service:*

- ✓ If you are contacted via phone, the number will be 0300 0135 000. The service will never use a withheld or a mobile number.
- ✓ If you are contacted via text, the message will come from NHS.
- ✓ The NHS test and trace website will be the only one you will be asked to visit. Check that any URLs contain gov.uk and has a padlock next to it.
- ✓ NHS Test and Trace teams will only ask for your name, date of birth and whether you are experiencing any symptoms.
- ✓ They may ask you to provide the name, telephone number and/or email address of anyone you have had close contact with in the two days prior to your symptoms starting and whether the person is under 18 or lives outside of England.

*Contact tracers from NHS England will never:*

- ✗ Ask you to dial a premium rate number (for example, those starting 09 or 087).
- ✗ Ask you to make any form of payment or purchase a product of any kind, including a coronavirus test kit.
- ✗ Ask for bank account details.
- ✗ Ask for your social media identities or login details, or those of your contacts.
- ✗ Ask you for any passwords or PINs, or ask you to set up any passwords or PINs over the phone.
- ✗ Ask you to download any software to your device or ask you to hand over control of your PC, smartphone or tablet.
- ✗ Ask you to access any website that does not belong to the Government or NHS.

If you feel unsure about any call you receive, you can ask for an email or a text message that will invite you to submit information via the Test and Trace website instead. All text messages and emails sent by NHS Test and Trace will ask you to sign into the website using a unique reference they will provide to you.

If you have been affected by this report  
it to Action Fraud by calling 0300 123 2040  
or visiting [www.actionfraud.police.uk](http://www.actionfraud.police.uk)

**ActionFraud**  
Report Fraud & Internet Crime  
[actionfraud.police.uk](http://actionfraud.police.uk)

You can access many of our services  
online at [gmp.police.uk](http://gmp.police.uk). For emergencies  
only call 999, or 101 if it's less urgent.

GREATER MANCHESTER  
**POLICE**

